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# Public and Community Involvement and Engagement (PCIE) *Strategy 2023-2028*



## Section 1: Introduction

### What is NIHR Greater Manchester Patient Safety Research Collaboration (GM PSRC)?

The NIHR Greater Manchester Patient Safety Research Collaboration (GM PSRC) is one of six teams in England working to make healthcare safer. These teams are supported by a £25 million investment to improve patient safety. GM PSRC will run from April 1, 2023, to March 31, 2028, and involves partners like the Northern Care Alliance NHS Trust and several universities.

### What Do We Work On?

We focus on four main areas:

- Medication Safety: Making medicines safer.
- Safety Cultures: Helping healthcare teams work better.
- Safer Systems: Improving teamwork between doctors, nurses, and caregivers.
- Suicide and Self-Harm Prevention: Reducing risks and supporting mental health.

Our mission is to create new ways to make healthcare safer, improve patient experiences, and ensure care is based on good evidence. We pay special attention to people who face extra health challenges, especially in areas like the North West and East Midlands, where many people have fewer resources.

We work closely with patients, families, and communities to ensure their ideas guide our research.



## Section 2: our priorities

### Priority 1: Building Inclusive Relationships and Research Culture

We want to include people who've experienced healthcare, like patients, carers, and staff, in all parts of our research. Their views help us tackle health challenges.

What we'll do:

In the first 2 years:

- Create a main group for involving the public.
- Make safe spaces for everyone to share ideas.
- Offer different ways for people to join in and provide fair rewards.
- Partner with community groups.

In years 2–3:

- Host events to involve more people.
- Find community leaders to help.
- Offer peer support for those involved.

In years 4–5:

- Get more funding to keep people involved.



## Priority 2: Strengthening process and support

We'll ensure public contributors are part of our teams so they can shape our research.

What we'll do:

In the first 2 years:

- Find where we need more public input and improve how we involve people.
- Track our progress in involving the public.
- Match opportunities to people's interests.

In years 2–3:

- Make events more accessible (e.g., provide sign language interpreters).
- Pair public contributors with researchers for mentorship.
- Review how we manage things to make it better.

In years 4–5:

- Share research results with contributors.
- Offer more chances for contributors to co-author papers.



### Priority 3: Investing in people

We'll train both our team and public contributors to work together effectively.

What we'll do:

In the first 2 years:

- Provide training that's easy to understand.
- Check what training the team needs.

In years 2–3:

- Develop custom training programs, like leading meetings.
- Include PhD students and train contributors in leadership roles.

In years 4–5:

- Keep improving training based on feedback.



## Priority 4: Evaluating our impact

We'll track how involving the public improves our work and share what we learn.

What we'll do:

In the first 2 years:

- Create a system to measure our progress.
- Set goals and track how well we meet them.

In years 2–3:

- Collect feedback and share success stories.
- Formally review our activities.

In years 4–5:

- Show the impact of our work through case studies and events.

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## Meeting National Standards

Our plan follows the NIHR's standards for Public Involvement, focusing on inclusion, teamwork, training, and impact.

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## Readability

This strategy has a Flesch-Kincaid Grade level of 6.7 and reading ease of 62.7. Font is Arial, size 16.

